

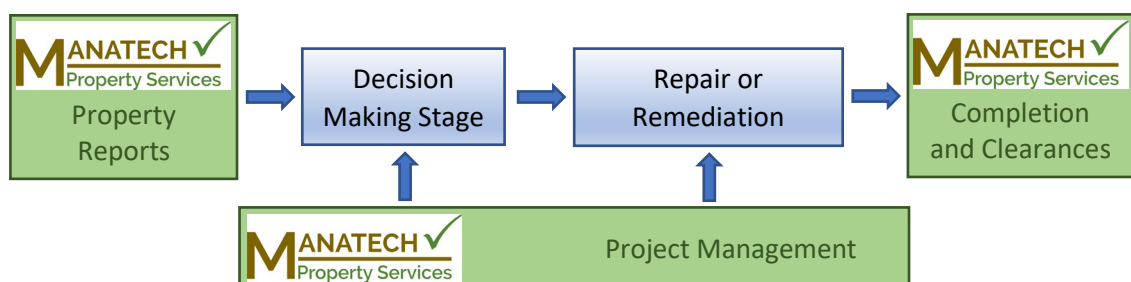
Too often we meet clients who are caught up in the spiderweb of dealing with a large and complex property loss. At any one time they may be dealing with Insurers, Loss Adjusters, Brokers, Builders, specialist contractors, Facility Managers etc. Each one has their own agenda and often they can have opposing objectives. The client can be bombarded with requests or kept in the dark about issues. This can lead to poor outcomes for the project, usually coupled with time and cost blowouts.

We know that our clients are busy, and that they need to devote their time and energy to what they do best. Through our Business and Technical skills and a broad depth of experience in managing Large and Complex Loss (MCL) claims and widespread Catastrophe projects, we unravel, consolidate, and simplify this complex web of relationships to help deliver your project outcomes.



We understand the need for Client empathy, balanced with a firm but fair control of contractors. Many MCL claims incorporate an element of Business Interruption cover, so minimising the claim life is vitally important. Our approach is very hands-on so that we are there to navigate quickly and safely through the inevitable hurdles that long-run projects face.

We are equally comfortable presenting to a Senior Management Team as we are running a pre-start meeting with your tradies. Our skills and experience allow us to be an active participant on your project so that you're not being held up by external agencies.



As our tagline says, we manage your project from within - our point of difference.